

PUBLIC OFFER AGREEMENT

IP "ISMATOV BOBIR TOXIR O'G'LI"

(hereinafter referred to as the Contractor)

This public offer (hereinafter referred to as the Offer) is an Agreement concluded between the Contractor and the Recipient of services (event participant) – an individual or legal entity (hereinafter referred to as the Customer), which defines the terms of purchase and provision of services using the Contractor's website.

1. GENERAL PROVISIONS

- 1.1. The Contractor publishes this Offer with an offer addressed to individuals and legal entities in accordance with Art. 358, 367 of the Civil Code of the Republic of Uzbekistan (hereinafter referred to as the Civil Code of the Republic of Uzbekistan).
- 1.2. This Offer, like any Agreement, defines the essential terms of interaction between the Contractor and the Customer (the person who accepted the Offer).
- 1.3. This Offer is concluded between the Contractor and the Customer at the time of placing an order for the provision of services (participation in an event).
- 1.4. The Offer may be accepted by any individual or legal entity in the territory of the Republic of Uzbekistan intending to order (purchase) services provided by the Contractor in accordance with the list of services specified on the website <https://devopsdays.uz>.
- 1.5. The Customer unconditionally accepts all the terms contained in the Offer as a whole (i.e. in full and without exceptions).
- 1.6. In case of acceptance of the terms of this Offer, an individual or legal entity becomes the Customer.
- 1.7. Acceptance is the receipt by the Contractor of a message about the intention of an individual or legal entity to order services on the terms proposed by this Offer. The Offer, all amendments, appendices to it, as well as all additional information about the Contractor's services are published on the website <https://devopsdays.uz>.

2. STATUS OF THE CONTRACTOR'S SITE

- 2.1. The website is the property of the Contractor and is intended to organize a remote method of selling services via the Internet.
- 2.2. Having accepted the Offer (i.e. paid for the order placed on the Contractor's website), the Customer will receive services on the terms and in the manner specified by this Offer.
- 2.3. The Contractor shall not be liable for the content and accuracy of the information provided by the Customer when placing an order on the Contractor's website.

3. CUSTOMER STATUS

- 3.1. The Customer is responsible for the accuracy of the information provided when placing an order and its purity from claims of third parties. The Customer confirms their consent to the terms and conditions established by this Offer by checking the box "I have read the Terms of the Agreement in full, I understand all the terms of the Agreement, I agree with all the terms of the Agreement" when placing an order.
- 3.1. The information provided by the Customer is confidential. The Customer, by providing their personal data, registering on the website or filling out an application, gives their consent to the processing of their personal data for the purpose of fulfilling the Offer and proper provision of services. The Contractor uses information about the Customer solely for the purpose of the Contractor's functioning (sending a

notification to the Customer about the fulfillment of the order, etc.) and in the cases specified in this Offer.

- 3.1. The use of the Contractor's website (resource) for viewing and selecting services, as well as for placing an order, is free of charge for the Customer.

4. SUBJECT OF THE OFFER

- 4.1. The Contractor sells tickets for participation in the event "DevOpsDays Tashkent", which will take place on May 24, 2024 (hereinafter referred to as the "Event").
- 4.1. The provision of services consists of providing the Customer with access to participation in the Event, as well as providing all necessary materials and services related to the organization of the Event.
- 4.1. All conditions and procedures for participation in the Event are published on the website <https://devopsdays.uz>.

5. PROCEDURE FOR REGISTRATION OF SERVICES

- 5.1. The Customer can place an order for tickets to the Event independently on the Contractor's website or through the Contractor's specialist by phone, indicated on the website.
- 5.1. When placing an order on the Contractor's website, the Customer is obliged to provide the necessary data for registration for the Event, including full name, contact phone number and email address.
- 5.1. Confirmation of the order for tickets to the Event is made by the Contractor by sending the Customer an electronic ticket or other document confirming participation in the Event.
- 5.1. All changes and additions to the order are made by the Contractor only after the Customer provides a notice of the change in the order or addition of services required by the Customer.
- 5.1. If at the time of purchasing a ticket the Customer's phone number indicated therein does not answer, the ticket is lost, not used or unexpectedly turns out to be lost or improperly executed, the Customer undertakes to immediately notify the Contractor.
- 5.1. The parties have agreed that changes to the material terms of the offer during the entire term of this offer shall be made on the terms provided for in this offer.

6. LIABILITY OF THE PARTIES

- 6.1. In case of violation of the terms of this Offer by the Customer, the Contractor has the right to demand compensation for damages.
- 6.1. The Contractor shall not be liable for failure to fulfill or improper fulfillment of obligations under this Offer, if this occurred due to the fault of the Customer, as well as in case of force majeure.
- 6.1. The Customer shall be liable for the accuracy and correctness of the data provided when placing an order on the Contractor's website.

7. PAYMENT FOR SERVICES

- 7.1. The methods and procedure for payment are specified on the website in the "Buy Ticket" section. The Customer is obliged to familiarize themselves with the terms of payment before placing an order.
- 7.1. Payment for services is made by the Customer in full within the period specified in the Service Agreement, which is an integral part of the Offer.
- 7.1. The Contractor has the right to change the cost of services posted on the website unilaterally, but only for services not paid for by the Customer before the cost is changed.

8. RETURN OF TICKETS

- 8.1. The Customer has the right to refuse to participate in the Event and request a refund in accordance with the terms of this Offer.
- 8.1. The application for a refund must be sent to the Contractor no later than June 23, 2025 and must contain a scan of the identity document, a fiscal receipt and an electronic ticket.
- 8.1. Applications sent after the specified deadline will not be considered, and no refund will be made.

9. CONFIDENTIALITY

- 9.1. The Contractor guarantees the confidentiality of information received from the Customer during the use of the site and placing an order.
- 9.2. The Contractor undertakes not to disclose information received from the Customer to third parties, except in cases stipulated by the legislation of the Republic of Uzbekistan.

10. FINAL PROVISIONS

- 10.1. All disputes and disagreements arising between the Parties during the execution of this Agreement shall be resolved through negotiations.
- 10.2. In the event that disputes cannot be resolved through negotiations, they shall be resolved in accordance with the legislation of the Republic of Uzbekistan.
- 10.3. This Offer shall enter into force upon its acceptance by the Customer and shall be valid until the Parties have fully fulfilled their obligations.
- 10.4. The Contractor reserves the right to unilaterally change the terms of the Offer.
- 10.5. This Offer and its appendices shall be valid until they are revoked by the Contractor.
- 10.6. For any questions regarding the execution of this Offer, the Customer may contact us using the following contact information:
 - email: tashkent@devopsdays.org
 - Telephone: +998 77 077 077 3

1. ADDRESS AND DETAILS OF THE CONTRACTOR:

Name: ИП «ISMATOV BOBIR TOXIR O'G'LI»

Address: Tashkent, ЯШНОБОДСКИЙ РАЙОН, Обишер 1-берк 16

ИИН: 604195901

Bank: ОПЕРУ АКБ «Капиталбанк»

МФО (БИК): 00974

Account number: 20218000807189730001