

## Procedure for payment by bank cards

### Provision of services:

The Site contains information on the provision of the service (date, time, methods of receipt), as well as any other information necessary to obtain a clear idea of the service provided (the event held).

**Event date:** The event will take place on May 24, 2025.

VISA, MasterCard, HUMO and UZCARD cards are accepted for payment.



The online payment service is carried out in accordance with the rules of the international payment systems VISA, MasterCard, HUMO and UZCARD, with the observance of confidentiality and security of the payment. The most modern methods of verification, encryption and data transmission over closed communication channels are used. Bank card data is entered on the secure payment page FreedomPay.

On the page for entering bank card data, you will need to enter:

- **Card number**
- **Card holder name**
- **Card expiration date**
- **Three-digit security code (CVV2 for VISA or CVC2 for MasterCard)**

All necessary data is printed on the card itself. The three-digit security code is on the back of the card. Next, you will be redirected to your bank's page to enter the 3DSecure code that will be sent to you via SMS. If you do not receive the 3DSecure code, you should contact the bank that issued the bank card.

### Cases of refusal to make a payment:

The bank card is not intended for making payments via the Internet, which you can find out by contacting your bank.

**There are not enough funds on the bank card.** You can find out more about the availability of funds by contacting the bank that issued the card.

**Incorrectly entered bank card details.**

**The bank card has expired.** The card expiration date is indicated on the front of the card (month and year). You can find out more about the card expiration date by contacting the bank that issued the card

For questions about payment by bank card and other questions related to the operation of the site, please call: +998 77 077 077 3.

The information and personal data provided (name, address, phone, e-mail, bank card number) are confidential and will not be disclosed. Bank card data is transmitted only in encrypted form and is not stored on our Site.

**Return Policy:**

The refund procedure is regulated by the rules of international payment systems, taking into account the following conditions.

- **The consumer has the right to refuse the service at any time before its provision, and after the service has been provided - no later than the day before the event (May 23).**
- **A refund of the service payment is possible if the services specified in the document confirming the fact and conditions of the purchase of the service have not been provided.**
- **The consumer does not have the right to refuse a service of due quality, having individually defined properties, if the service can be used exclusively by the person purchasing it.**
- **If the consumer refuses the service, the seller must return the amount of money paid by the Consumer under the contract, with the exception of the costs of organizing and providing the service, no later than ten days from the date of the Consumer's submission of the relevant demand.**

### **Cancellation and refund policy:**

In case of the Consumer's refusal to participate in the offline format of the event no later than May 23, 2025, the Consumer is obliged to send a written application for a refund (in person, by mail or by e-mail). Applications sent after the specified deadline will not be considered and no refund will be made. In this case, a scanned copy of an identity document, a fiscal receipt and an electronic ticket must be attached to the application for a refund.

When paying with bank cards, cash refunds are not allowed. The refund will be made to the bank card within 21 (twenty-one) business days from the date of receipt of the application for a refund.

To return funds for transactions carried out with errors, you must submit a written application and attach a copy of your passport and checks/receipts confirming the erroneous debit. This application is sent by e-mail. The refund amount will be equal to the amount paid for the service.

### **Contact details for sending applications and requests:**

- Email: [tashkent@devopsdays.org](mailto:tashkent@devopsdays.org)
- Telephone: +998 77 077 077 3